

Orcas Island Health Care District
Board of Commissioners - REGULAR Meeting Minutes
Orcas Island Fire & Rescue – Eastsound Firehall
Tuesday, January 21, 2020
5:00 – 7:00 pm

Commissioners Present:

Art Lange
Diane Boteler (remote)
Patricia Miller, Secretary
Richard Fralick, President

Staff:

Superintendent Anne Presson

Commissioners Absent:

Pegi Groundwater

I. Call to Order

President Fralick called the meeting to order at 5:06 pm. It was noted that Commissioner Groundwater was traveling and will be missing several Board meetings.

II. Public Comment

Marilyn Parman handed Superintendent Presson a written summary of her Public Comment. Superintendent Presson will distribute to the Commissioners.

III. Consent Agenda

The Consent Agenda contained four items: (1) Draft Minutes from the 1/07 Regular Meeting; and three AP Voucher reports dated 1/6 (\$1,982.08), 1/10 (\$1,374.19) and 1/11 (\$113,727.00). No objections to entertaining the Consent Agenda in its entirety.

MOVED by Commissioner Miller, seconded by Commissioner Lange to approve the Consent Agenda as presented. No further discussion. VOTE 4:0:0. MOTION CARRIED.

Commissioner Miller noted that the Finance Committee is working on OFHC's Q'1 payment for fiscal year 2020 and there will likely be an adjustment.

Superintendent Presson presented a revised AP Voucher report that had been approved at the last Regular Meeting. The Elections office notified everyone after the invoices went out that there was an error, as a result a revised invoice was issued. The Superintendent was able to pull the original report before it was processed and adjust with the new Election cost.

MOVED by Commissioner Miller, seconded by Commissioner Lange to approve the amended claim form related to the 2019 election cost for a new amount of \$2,944.28. No further discussion. VOTE 4:0:0. MOTION CARRIED.

IV. Special Presentation – Orcas Family Health Center Annual Rural Health Clinic Report

Aaimee Johnson, Clinic Manager, and Shila Wachtel, Nurse and Clinical Supervisor, presented operational and clinical results from the past year. A few data points are summarized below, and the full presentation is attached to these minutes.

- Panel size is between 3,000 – 3,300 patients as tracked over the past three years
- Schedule allows for built in slots for daily triage, which is handled by the MAs or Shila
- RNs conduct home visits, when necessary
- Patient Satisfaction survey in the summer was mailed to 600 patients
- Some RHCs have non-RHC visits, something to explore as a way to maximize reimbursement for procedures; however, it requires the right resources to be able to handle the additional reporting requirements
- Most patients (approx. 80%) who seek services at OFHC consider that to be their PCP
- EMS coordination is an ongoing conversation
- Usually 2 providers in the clinic every day, and there is 1 MA for each provider
- 99.9% of the time the clinic is able to see everyone who walks in the door

V. Committee and Work Group Reports

- a. **Building/Equipment Committee** – For varying reasons, quotes from the KCDA contractors are still pending. **The Committee hopes to be able to have firm bids by the next Board meeting.**

As directed in the last Board meeting, Superintendent Presson talked with the County and confirmed permit lead time for a roof or HVAC replacement is 8-12 weeks. It's also not possible to get into the cue until all documents are in order. She'll work on renewing the existing permit and will submit a new application when ready.

- b. **FQHC Overview** – Commissioner Lange distributed a summary of his conversations with various FQHC Clinic Manager and other industry contacts. After reviewing the information, he feels it's still hard to determine the path forward. **Commissioner Lange identified his next step is to clarify a few outstanding questions that might provide some clarity.**

- c. **Marketing Work Group – FQHC/Provider-Based RHC** – Updated versions of the draft documents Commissioners Groundwater and Lange shared at the January 7th Board meeting were reviewed.

The Board revisited a prior discussion on the value of having Bruce Gray, CEO of the Northwest Primary Care Association, review the District's marketing material and Prospectus. Since he knows what will make the District attractive to an FQHC it would seem soliciting his feedback is the right next step.

There was consensus of the Board to forward the Prospectus and FQHC Marketing document to Bruce and ask that he provide feedback before sending any further. Commissioner Miller reinforced the importance of understanding the philosophies of the FQHCs that might be a target. Before approaching them it's important to personalize the message to the audience to get the best result.

Superintendent Presson provided an update on her interactions with the new CEO of Island Hospital. The CEO, CFO and COO are interested in a meeting with members of the OIHCD and LIHD on 2/4. Commissioners Fralick and Boteler were selected to represent the District. It was also decided a similar outreach should be made to PeaceHealth.

On the FQHC side, there was consensus to identify two possible candidates for affiliation and see how the discussions go. As was discussed at the last Board meeting, Commissioner Boteler went to medical school with the Medical Director of Unity Care Northwest. She will **have an informal conversation to determine if there might be any interest. After additional discussion around realistic options, there was consensus of the Board to remove the stand alone FQHC Look-Alike from consideration in the short term.**

- d. **Consultant Support** – Superintendent Presson revisited the Engagement Letter from WIPFLi that was presented at the last Board meeting. There have not been any changes to the terms. While the Commissioners weren't clear on how the firm might be used, there's no retainer and executing the Letter simply outlines the terms of any future interaction. Commissioner Miller felt the firm could be used for discrete projects, with one being revisiting OFHC's cost report to see if there's a way to improve the RHC reimbursement. The Board was also reminded of discussion at the last meeting whereby all communication is to go through the Superintendent.

Superintendent Presson provided an update on her work with Pat Hunt, Project Manager. They will be creating a Commissioner survey to solicit feedback to inform the list of elements from which any affiliation or partnership will be measured. She asked the Commissioners to be on the lookout for the survey over the next week.

- e. **Next Step with Clinic Operators** – the Commissioners discussed the importance of allowing the two existing practices to provide a proposal on how they would approach a consolidated model. President Fralick also shared an idea that came out of the last UWNC Operations call, which has to do with conducting an open house at each Clinic. The intent is to open lines of communication and begin to help each practice understand each other's philosophy, culture, operations model and patient approach. By starting this dialogue, the hope is it will encourage the Clinics to work together to consider every possible way to collaborate and design a model that works for the entire community.

VI. Old Business

- a. **Travel and Expense Policy** – due to time constraints this discussion was postponed.

VII. New Business

- a. None to report.

- VIII. **Operations Report** – due to time constraints, the Superintendent provided a few brief updates. She's working with Premera to host a MedicareAdvantage Welcome Meeting on Orcas. It's being held on 1/31 at 10 am at OIFR.

IX. Public Comment

Leif shared a story of what happened to a friend who had a medical emergency on Orcas. It highlighted the need for better coordination and continuity of care. He feels a benefit of an FQHC is that they share the principles he feels are missing. Not so much the payments but the care requirements. While he acknowledged it's a complicated way to go, he felt long-term it might be the right way.

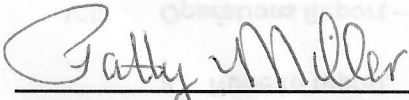
X. Upcoming Meetings

A list of upcoming meetings was included on the Agenda.

XI. Meeting adjournment

MOVED by Commissioner Miller, seconded by Commissioner Lange to adjourn the meeting at 7:10 pm. VOTE 4:0:0. MOTION CARRIED.

Minutes approved this 18th day of Feb, 2020.



Attest: Patricia Miller, OIHCD Board Secretary