

Outline of Discussion Topics and Goals:

I) Nature of the services to be secured by the PHD

- A) Define sustainable primary and urgent/acute care scope of services - What should they look like for Orcas Island?

Goals: Reach consensus on the following issues:

- a) The specific services and skill sets needed for acute/urgent care.
 - b) The specific services and skill sets needed for primary care.
 - c) The productivity levels expected to deliver the type of care we want.
 - d) Most desirable structure for the provision of primary and acute/urgent clinic care and acceptable alternatives.
 - e) Most desirable structure for the provision of after-hours acute/urgent care.
 - f) The staffing needed island-wide to deliver the type of primary and acute/urgent care needed (both total FTE's and levels of providers).
 - g) The additional data needed to make informed decisions
- B) Collaboration between clinics, EMS, and other community health organizations

Goals: Reach consensus on the following issues:

- a) Specific collaborations that could be achieved between clinics
- b) Specific collaboration that could be achieved among the clinics and EMS
- c) Specific collaborations that could be achieved with other community health organizations and the clinics
- d) "Community health" or "Citizenship" components to encourage collective solutions for dealing with community health issues (e.g. being flexible in working with the public health department such as around the current chickenpox outbreak).

II) Establishment of minimum levels of service for both primary and urgent/acute care

- A) Goal: Reach consensus on the following issues regarding:

- a) Regular clinic hours
 - i) Ease of access to acute/urgent care
 - ii) Ease of access to primary care
 - iii) Ease of access for patients who cannot afford to pay for their care
- b) After-hours care
- c) How to address seasonal variations in demand for primary and acute/urgent care including clinic staffing and marketing